

# **TERMS & CONDITIONS FOR INCENTIVES AND LOYALTY AWARDS**

The below outlines the terms and conditions for the types of Loyalty Awards offered by the Company as these may change from time to time and should be read in conjunction with the Company's Terms and Conditions ("T&C"). Unless otherwise stated, in case of discrepancy between the T&C and the Terms and Conditions for Incentives and Loyalty Awards the latter prevails.

DEDA CAPITAL MARKETS (PTY) LTD. ("the Company", "DEDA CAPITAL MARKETS (PTY) LTD.") offers a number of attractive rewards to its new and existing customers ("Customers" or "Clients") following its request and acceptance by the Customer. Bonuses and/or financial awards or promotions ("Award") rewarded to Customers are part of the Company's promotional program. These Awards have limited time offers of which the following terms shall apply in reference to the relevant Customer accounts. Awards are available to costumers who meet the company's client qualification requirements.

2. The Company may elect to grant a benefit to Customers by depositing bonus amounts in the Customer's trading account, subject to certain terms and conditions as shall be determined by the Company, at its sole discretion.

3. Award rules acceptance - prior to accepting any Award offer Customers shall consider the particular terms and conditions associated with the Award and this Bonus and Award Policy, as both may be amended from time to time. Acceptance of the Award is done by placing trade in the Account. Acceptance of an Award Customers must be communicated to the Company's Customer Support ("CS") claiming the Award otherwise it will not be awarded. To claim the Award, Customers should contact CS team on Live Chat or at support@hotrades.com

4. Trading the Award - the funds deposited by the Client to the Account are used prior to the Award. For example, if you have made a deposit of \$200 to the Account and received an Award of \$50 to Account, upon placing trades the funds of your deposit will be used first. Therefore, if you lose \$200, unless you have met the below trading requirements for being able to withdraw your Award, there will be no funds eligible for withdrawal from the Account. For more information please contact the Company's customer support.

## 5. Volume Conditions

### 5.1 Withdrawal:

#### (a) Trading Bonus before 27 November 2021:

5.1.1 In order for a Customer to be eligible to withdraw the Trading Award, the Customer must execute a minimum trading volume of U\$10,000 for every dollar awarded by the Company to the Account (e.g. if Customer who receives \$100 Award will need to have a minimum trading volume of U\$1,000,000);

#### (b) Trading Bonus from 27 November 2021 onwards:

5.1.2 The Customer must execute a minimum trading volume of U\$40,000 for every dollar awarded by the Company to the Account in order to be eligible to withdraw the Trading Award;



5.2 If the Customer withdraws any funds from the Account before satisfying the required trading volume, the total Award and any profits generated by using the bonus will be deducted from the Account. The Customer's trading volume in the Account starts counting on the date the Customer receives the Award.

5.2.1 c. Any withdrawal of funds, other than as per point 4 above, from a trading account before completing the bonus conditions described in 5.1.2 and 6.1 will immediately nullify the bonus and any profits made using the bonus. i.e., the following shall apply:

- Bonus is removed from the account
- Profits made using the bonus are removed from the account
- The balance is withdrawable on Client demand

5.3 All withdrawal requests are processed Monday to Friday during normal business hours. All requests received outside of these hours will be processed on the next Business Day.

## 6. Time Terms

6.1 Timeframe - Customers have 60 days, from the date of receiving the Award, to meet the abovementioned Volume Conditions ("Timeframe").

6.2 Expiration – upon Timeframe expiration the Account shall be adjusted to the deposits made by the Client to the Account.

## 7. Account Terms

7.1 Customers are prohibited from opening multiple accounts with the Company for the sole purpose of enjoying more than one Award. Duplicate accounts may be closed without notice. In such cases, the Company shall retain any Award rewarded to the Customer, any earnings will be forfeited and any amount deposited by the Customer to the Account will be returned to the Customer accordingly.

8. Opt out - the Customer is not required to accept any Award offered by the Company; all Awards are optional. The Customer may choose not to accept an Award. In these circumstances, the Customer will not be bound to the terms relating to Awards. Should such Customer mistakenly accept an Award, the Customer shall not trade in the Account and notify the customer support immediately of mistakenly accepting the Award. The Company will remove the Award from the Customer's Account.

## 9. Miscellaneous –

9.1 Abuse - any improper or abusive trading, not in accordance with the Company's T&C, will result in the Award being revoked or not awarded, and may also result to the Account being frozen to serve proper investigation and suspended should the investigation's result indicate breach of the Agreement.



9.2 No waiver – any delay or omission to exercise any right, power, or remedy accruing to the Company upon any breach or default under this Agreement, shall be deemed a waiver of exercising its rights;

9.3 Validity - If any provision of these terms is held invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions of this Terms and Conditions for Incentives and Loyalty Awards, and, to that extent, the provisions are intended to be and shall be deemed severable;

9.4 Inactive Account - please note that once a trading account is classified as Inactive all Bonuses and/or Awards may be removed without prior notice. Please refer to section "Inactive and Dormant Accounts" for information on Inactive Accounts.

9.5 No partial Award – the Company awards only Client who meet the Award terms. No partial Award can be granted for accomplishing a portion of the points needed. If, for any reason, the Client is unable to accumulate the necessary points within the Timeframe, no portion of the Award will be awarded.

9.6 Limited Period - Award accumulation is valid only during the Timeframe. Accumulation will be zeroed for Account that did not meet the Award particular terms within the Timeframe. Client cannot use partial accumulation of an Award for the benefit of meeting another Award irrespective of the timeframe.

9.7 Terms Change - in case of modification of the particular Award's terms and conditions the Company shall provide the Client with appropriate notification over the email in advance.

## NEW DEPOSIT AWARD

1. Where you were a client that has engaged in trading with DEDA CAPITAL MARKETS (PTY) LTD., you may be entitled to bonuses and other awards (collectively "Incentives"), subject to approval by DEDA CAPITAL MARKETS (PTY) LTD. These Incentives are an Award available to Clients who meet the Company's client qualification requirements.

2. Award rules of acceptance - prior to accepting any Award the Client shall take into consideration the particular terms and conditions associated with the Award, as may be amended from time to time. Acceptance and acknowledgement is done by: (a) placing a trade in the Account and (b) claiming the Award by contacting CS team on Live Chat or at support@hotrades.com or as in any other way as indicated in of the particular terms and conditions.

3. In order for the Client to be eligible for the Deposit Bonus Award, an assessment procedure will be carried out by DEDA CAPITAL MARKETS (PTY) LTD and based on the results the Client may receive a bonus of 10%, with an inserted cap of 1000 USD on new deposits made with DEDA CAPITAL MARKETS (PTY) LTD as a standard award.



4. Notwithstanding the above, the Client may be subject in some cases at the DEDA CAPITAL MARKETS (PTY) LTD.'s full discretion to a bonus of 20% of the deposits made within his account with an inserted cap of 2000 USD.
5. Upon crediting of the Award to the Account, the funds are available for trading. Award withdrawals are subject to general conditions for withdrawal set out in paragraph 4 (Volume Conditions) above.
6. Clients are prohibited from opening multiple accounts with the Company for the sole purpose of enjoying more than one Award. Duplicate accounts may be closed without notice. In such cases the Company shall retain any Award rewarded to the Client, any earnings will be forfeited and any amount deposited by the Client to the Account will be returned to the Client accordingly.
7. DEDA CAPITAL MARKETS (PTY) LTD. reserves the right to modify, amend or discontinue this program at any time.
8. This Award is not available in any Banned Jurisdiction.